



ENABLING QUALITY IMPROVEMENT IN PRACTICE

# Tower Hamlets Our Latest Newsletter (03/06/2019)



## Adele joins EQUIP – and we finally know the single strongest predictor of practice QI success!

A warm and happy week to all,

In our smorgasbord this week:

1. Boom boom boom, we have a new project manager!! Clemence is still The Dude, of course, only that she has a Bigger Cheese title now. And if Clem is a Big Cheese (she's French), then our new project could be Big Pasta – so guess where she's from... I'll give you a hint and tell you there are two of us now... (but her jokes are probably better than mine)
2. We have finished the evaluation for our training courses – and we now know, for sure, that the **number of people we train per practice is the single biggest predictor in the success of their QI journeys.**

So read on...

## Welcome Adele!!



*Hi all, it's Adele Testa.*

*I have been recently appointed as EQUIP Programme Manager – so excited to be here!*

*A bit about my background: After a master in Project Management, I worked in Austria for a company specialised in nanotechnologies applied in healthcare. Since then I have been in love with the health care sector and had decided to set aside my bachelor's in Finance.*

*I worked in a consulting company who lead projects in clinical trials funded by the European Commission. I was based in Rome, but travelling a lot between Berlin, Valencia and London.*

*No, no I don't speak either German or Spanish – only English and Italian.*

*In 2016, I moved to London that is my second love after healthcare. After some consulting jobs in the private healthcare sector, I have joined a NHS Foundation Trust specialised in mental health as IT project manager. In my last employment, I had a very enriching experience in delivering a new unit for integrated emergency care but I felt the needs to explore healthcare from a different perspective.*

*While seeking for new challenges I came across the job spec for Tower Hamlets CCG and just felt thrilled about that. The EQUIP programme is very innovative, much has been done but there is still room for improvement and learning. I live in East London and feel grateful to contribute to the community where I actually live.*

*Don't have much experience in primary care (not yet) so I might come to you with obvious questions please bear with me.*

*I am very curious (sometimes too much) and deep believer in self- improvement and meditation. I love reading and consider books the means to expand and share knowledge – there is nothing more beautiful than enriching others for free.*

*Regardless my deep passion for food, I also love being active, hiking and cycling.*

*I would like to thank the warm welcoming I have received so far.  
Look forward to meeting you all in person.*

**Adele**

Adele sounds so, so up our street – and even though I already have serious hair envy, I can sense we are about to kick into sixth gear with Adele on board! Perhaps, who knows, one of Adele’s first priorities might be to further increase the uptake of our training.... Jack Steadman takes the mic:

## QI training – Observations and recommendations

*As part of our programme evaluation, we have been keen to explore the relationship between QI training, as we know and deliver it, and subsequent QI performance of practices. In evaluation-speak, this was framed as a question like: ‘is there a significant association between QI training exposure with practice QI achievement?’*

*With a sprinkling of statistical wizardry we did indeed find that numbers trained in QI largely predicted subsequent QI achievement for practices. To take this a step further though, we were also curious in terms of thinking: how might this relationship translate on the ground?*

*In order to answer this question, we reviewed total numbers trained in QI, total number of QI projects, and total projects with an IHI score equal to or above 3.5. And what we found is that QI training **significantly predicts** IHI project scores > 3.5. In fact, **for every person trained in QI, the total number of projects > 3.5, per practice, increases by 0.3.***

*Comparing practices on these measures has proved insightful in terms of understanding potential ‘blocking factors’ for practices in their QI work. Maybe training is all the rage and total number of QI projects are off the charts; but if for whatever reason projects aren’t up to scratch, we can then understand those blockages and work to improve practice QI achievement across the board.*

**Jack**

In other words: **send your staff to training**, if anyone has not yet attended this!! It’s what is most likely going to improve your project results. But when is this training, I hear you ask?

### **EQUIP Basics (1/2 day training)**

.. **Who can register?** Anybody from tower hamlets, we welcome everyone and please encourage local citizen/service users to join

.. **When ? Thursday 27th June 2019 or Tuesday 10th September 2019 (13:00-17:00)**

.. ***Sign up [HERE](#)***

**EQUIP in Action (3 days action learning set)**

.. ***Who can register?*** *To enrol on this course you will need some basics QI knowledge. To complete the course you will need to attend all 3 days.*

.. **When? [Thursday 13th June 2019](#) AND [Tuesday 9th July 2019](#) AND [Tuesday 17th September 2019 \(9:00 – 17:00\)](#)**

.. ***Sign up [HERE](#)***

**Data masterclasses (1 full day workshop) – Delivered by our ELFT Colleagues**

.. ***Who can register?*** *To enrol on this course you will need some basics QI knowledge and a QI project to work on.*

.. **When? [Tuesday 15th October 2019 \(9:00 – 17:00\)](#)**

.. ***Sign up [HERE](#)***

See you hopefully at one of our next training events – as ever, it is a pleasure and privilege to work with you.

Virginia